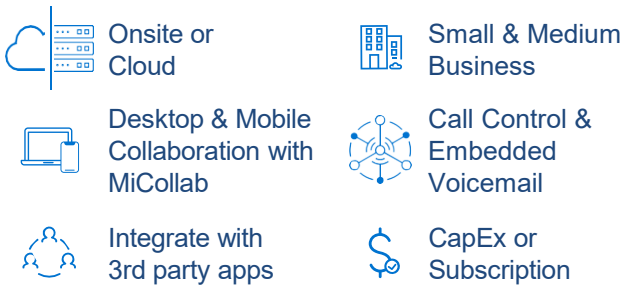


Upgrade your MiVoice Connect to **MIVOICE BUSINESS** and Grow

Upgrade and receive **license for license**,
software assurance and Mitel 6900 IP Phone offers

MiVoice Business

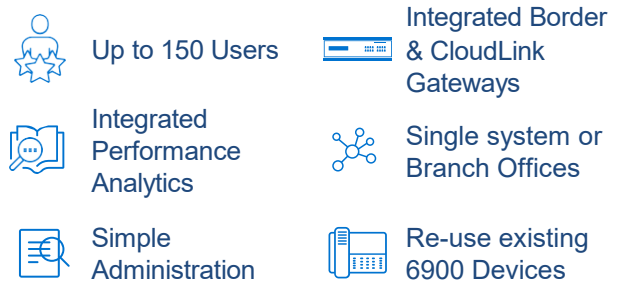
Leading UC Solution for SMBs



New!

SMBC

Controller Enabling SMB Deployments



Software Assurance

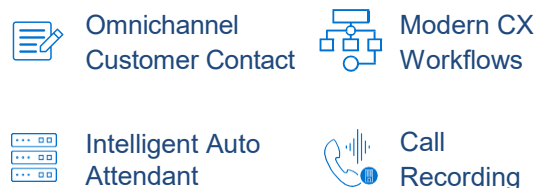
Assurance for continued success
with Mitel



Optional

Customer Experience

Modern CX tools to energize
your business



Upgrade and Grow

- Discounted MiVoice Business Enterprise User Licenses, UCC Entry and Standard Licenses, SIP Trunk Licenses and MiCollab Base Kit
- 1-Year Software Assurance required
- Unused Support on MiVoice Connect transfers to MiVoice Business – Refresh when convenient.
- Buy 3 Get 1 Free Mitel 6900 IP Phones*

*Contact your Mitel partner for terms and conditions on all special deals and pricing

See how **MIVOICE BUSINESS** compares with your MiVoice Connect features.

Advance your business with this refresh.

Highlighted Features

	Features	MiVoice Business	MiVoice Connect
PBX Features	Auto-Attendant	✓	✓
	Call recording	✓	✓
	Breadth and Depth of Call Control Options	✓✓✓	✓
	Workgroups	Yes (Ring Groups Hunt Groups)	✓
	Voicemail features	✓	✓
	Voicemail Platform Resilience	✓ * MiCAM	✓
	MiVoice Business Console / Reception	✓✓✓	Lesser Operator Role
Collaboration & Conferencing	Collaboration & Conferencing Apps	MiCollab / MiTeam Meetings	UCC Client
	Mobile Collaboration	✓	✗
	Video Conferencing	✓	✗
Integrations	Microsoft Teams Integration	Mitel Assistant / Telephony Only client	✗
	Vertical Applications	✓	Limited and dated
	CRM Integrations	✓✓✓	Limited and dated
Administration	Calling Analytics / Brightmetrics)	✓	✓
	Proactive Monitoring	✓ Mitel Performance Analytics	✗
	System Upgrades process	Multi Image - Faster and more Flexible	Single Image system - Slow and Rigid
Commercial	CapEx Purchase	✓	✓
	OpEx Subscription	✓	✗
Hardware	Small Controller	SMBC All in One Form Factor (Call control & Voice mail)	Voice Switch Hardware / Multi servers
	Microsoft OS	Virtual Deployment	Windows Server
	MBG	Integrated / Mitel Provided	External / OEM
Cloud Deployments	Virtualized (VMware / Hyper V)	✓	✓
	Public Cloud (AWS/Azure)	✓	✗
Architecture	Scaling for deployments over 500 seats	✓✓✓	Poor
	Resiliency / Stability	Yes - Advanced Generation / Scalability	1st generation, more suited to small deployments
Phones	6900 Series Phone compatibility	✓	✓
Contact Center	Contact Center Application	✓✓✓ MiContact Center Business	✓ MiVCC / ECC

Contact your Mitel partner today to see how Mitel can deliver a complete communications and collaboration solution to meet your organization’s needs.